### DIVISION OF STUDENT SUCCESS

Philip D. Covington, Ed.D., Associate Vice Chancellor for Student Success  
Williams Science Hall, 2nd and 3rd floors; Student Life Center  
studentsuccess@unmc.edu  
402-559-4199

The Division of Student Success provides a variety of services for both students and academic offices at UNMC. Current units of the division are listed below. Students who are unable to identify the appropriate office to meet their needs, who have general questions, or who have problems/concerns are invited to contact the Division of Student Success.

Accessibility Services Center  
The Accessibility Services Center (ASC) collaborates with students, administrators, faculty, and staff to ensure access to reasonable and appropriate student disability accommodations for academic programs and student involvement. ASC offers multiple service modalities to students. This includes office correspondence via email, fax, or telephone, as well as scheduled appointments via Zoom, telephone, or in-person.

Center for Healthy Living  
Whether you would like information on memberships, help getting started on a new fitness journey, various indoor and outdoor intramural leagues are held throughout the year and are divided into fall, winter, spring, and summer seasons. These leagues are open to UNMC and Nebraska Medicine faculty, staff, students, and their families. Sports offered include basketball, volleyball, soccer, and more.

Central Scheduling Office  
The mission of the Central Scheduling Office (CSO) is to coordinate with UNMC and community partners to optimize the scheduled use of facilities across all UNMC campuses in the promotion of its mission of transforming lives through premier education, innovative research, and extraordinary care.

Counseling & Psychological Services  
Counseling and Psychological Services (CAPS) shares counseling resources between UNMC and UNO to provide enhanced support for all students as they pursue their academic and career goals. UNMC students have full access to enhanced and expanded mental wellness services, which remain confidential and free of charge. Our licensed counselors are dedicated to the well-being of students at all levels of education as they pursue their academic and career goals. Counseling needs may change over time, and students will continue to have access to mental health support throughout their academic journey.

Call 402-559-7276 during regular office hours to speak with our professional staff for crisis support and consultation. After-Hours Emergencies may contact 402-559-7276 and press “2” after the prompt. This will connect you with a licensed counselor 24 hours a day, 7 days a week, 365 days of the year, even when the University is closed. If you are experiencing a life-threatening emergency, call 911 or go to the nearest hospital emergency department.

Gender & Sexuality Resource Center  
The mission of the Gender and Sexuality Resource Center is to foster and promote equity, access, and inclusion for all genders and sexualities through education, resources, advocacy, and activism. This office provides specific programs and services for women, lesbian, gay, bisexual, queer spectrum, trans spectrum, intersex, asexual, two-spirit, non-straight, and gender non-conforming (LGBTQIA2S+) peoples, and survivors of interpersonal violence at the University of Nebraska Medical Center (UNMC) and the University of Nebraska at Omaha (UNO).

Office of the University Registrar/Academic Records  
The Office of Academic Records is located on the second level of Williams Science Hall. The Academic Records Office includes the areas of registration and records. The office’s services include:

- Creating and maintaining permanent records for current and previous students.
- Processing transcript requests and state licensure forms.
- Coordinating graduation ceremonies.
- Evaluating transfer credit and credit by exam.

Transcripts  
Grades posted to a UNMC student transcript may be changed only upon request of the faculty member who is the instructor of record for the course for which the grade was awarded or by order of the appropriate dean upon action of the academic unit’s evaluation appeals committee. Only the corrected grade will be shown on the transcript. All dismissals and withdrawals are posted on the transcript along with the date of the action.

UNMC Commencement/Graduation  
UNMC awards degrees in May, August and December. Formal ceremonies are held in May (Kearney, Norfolk, Lincoln, Omaha and Scottsbluff) and December (Omaha). Further detail and the UNMC Commencement Policies can be found here (http://catalog.unmc.edu/general-information/student-policies-procedures/commencement-policy/).

Office of Academic Success  
The Office of Academic Success seeks to enhance the educational journey of UNMC students and coordinate resources and develop tools to enhance university-wide student learning objectives, retention and student academic performance.
Our office assures that all new UNMC students can effectively fulfill the onboarding requirements necessary to continue their academic journey by providing information and tools designed to maximize the student experience.

Office of Financial Aid (https://www.unmc.edu/financialaid/)
The UNMC Office of Financial Aid website (https://www.unmc.edu/financialaid/) contains important information regarding financial aid and scholarships. The links below direct students to vital information and necessary resources:

- Deadlines (https://www.unmc.edu/financialaid/vital/FINANCIAL_AID_PROCESSING_DEADLINES_NO_YEAR.pdf) (Financial Aid and Enrollment)
- MyRecords Login (https://myrecords.nebraska.edu/psp/myrecords/NBM/HRMS/?cmd=login)
- Nebraska Residency (http://www.unmc.edu/studentservices/academic-records/residency.html)
- Tuition Refund Schedule (https://www.unmc.edu/financialaid/vital/tuition_refund_schedule_policy.pdf)
- Loan FAQ's (https://www.unmc.edu/financialaid/vital/FAQs.pdf)
- College/Program Cost of Attendance Information (https://www.unmc.edu/financialaid/COA/)

The Student Life Inclusion and Diversity Office (SLIDO) mission is to advocate for the diversity, equity and inclusive excellence through the development and implementation of best practices and programs that foster student’s success.

Goals

- Advance UNMC’s commitment to diversity and inclusion by developing programs that target issues related, but not limited to ability, status, age, ethnicity, gender, national origin, native language, race, religion, sexual orientation, globalization, and socioeconomic background.
- Promote a sense of community, nationality, and acceptance of differences in ethnicity, religion, economic status, and viewpoints.
- Provide support services that facilitate the transition, retention, persistence, and graduation of University of Nebraska Medical Center’s students of color.
- Collaborate with academic units to develop inclusion, diversity and equity content for classes and organize IDE workshops for students.
- Collaborate with the Assistant Vice Chancellor for Student Success to enhance all students’ satisfaction, not only the satisfaction of students of color. Fund campus committees for IDE
- Provide leadership in the training and development of student organizations, officers and advisors.

Summer Health Professions Education Program (SHPEP) (https://www.unmc.edu/student-success/prospective-students/pathway-programs/summer-health-professions-education-program/)
The Summer Health Professions Education Program (SHPEP) is a free summer enrichment program focused on improving access to information and resources for college students interested in the health professions. SHPEP’s goal is to strengthen the academic proficiency and career development of students underrepresented in the health professions and prepare them for a successful application and matriculation to health professions schools.

SHPEP at the University of Nebraska Medical Center (UNMC) provides scholars with an interest in Medicine, Dentistry, Nursing, and Public Health with academic enrichment in the basic sciences and math, clinical experiences, career development activities, learning and study skills seminars, and a financial planning workshop.

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