DIVISION OF STUDENT SUCCESS

Philip D. Covington, EdD
Associate Vice Chancellor for Student Success
Williams Science Hall 3.0.031C
studentsuccess@unmc.edu
402-559-4199

The Division of Student Success (https://www.unmc.edu/student-success/) provides a variety of services for both students and academic offices at UNMC. Current units of the division are listed below. Students who are unable to identify the appropriate office to meet their needs, who have general questions, or who have problems/concerns are invited to contact the Division of Student Success.

Accessibility Services Center
The Accessibility Services Center (ASC) collaborates with students, administrators, faculty, and staff to ensure access to reasonable and appropriate student disability accommodations for academic programs and student involvement. ASC offers multiple service modalities to students. This includes office correspondence via email, fax, or telephone, as well as scheduled appointments via Zoom, telephone, or in-person.

Center for Healthy Living
Whether you would like information on memberships (https://www.unmc.edu/cfhl/membership/), you’re looking to join a fitness class (https://www.unmc.edu/cfhl/membership/fitness-classes.html), or you want to get involved with intramural sports (https://www.unmc.edu/cfhl/intramural/), the staff at the Center for Health Living can assist you on your wellness journey. Various indoor and outdoor intramural leagues are held throughout the year and are divided into fall, winter, spring, and summer seasons. These leagues are open to UNMC and Nebraska Medicine faculty, staff, students, and their families.

Central Scheduling Office
The mission of the Central Scheduling Office (CSO) is to coordinate with UNMC and community partners to optimize the scheduled use of facilities across all UNMC campuses in the promotion of its mission of transforming lives through premier education, innovative research, and extraordinary care.

Counseling & Psychological Services
Counseling and Psychological Services (CAPS) provides support for all students as they pursue their academic and career goals. UNMC students have full access to enhanced and expanded mental wellness services, which remain confidential and free of charge. Our licensed counselors are dedicated to the well-being of students at all levels of education as they pursue their academic and career goals. Counseling needs may change over time, and students will continue to have access to mental health support throughout their academic journey.

Call 402-559-7276 during regular office hours to speak with our professional staff for crisis support and consultation. If you are experiencing a life-threatening emergency, call 911 or go to the nearest hospital emergency department.

Gender & Sexuality Resource Center
The mission of the Gender and Sexuality Resource Center is to foster and promote equity, access, and inclusion for all genders and sexualities through education, resources, advocacy, and activism. This office provides specific programs and services for women, lesbian, gay, bisexual, queer spectrum, trans spectrum, intersex, asexual, two-spirit, non-straight, and gender non-conforming (LGBTQIA2S+) peoples, and survivors of interpersonal violence.

Office of the University Registrar/Academic Records
The Office of Academic Records is located on the second level of Williams Science Hall. The Academic Records Office includes the areas of registration and records. The office’s services include:

- Creating and maintaining permanent records for current and previous students.
- Processing transcript requests and state licensure forms.
- Coordinating graduation ceremonies.
- Evaluating transfer credit and credit by exam.

Transcripts
Grades posted to a UNMC student transcript may be changed only upon request of the faculty member who is the instructor of record for the course for which the grade was awarded or by order of the appropriate dean upon action of the academic unit’s evaluation appeals committee. Only the corrected grade will be shown on the transcript. All dismissals and withdrawals are posted on the transcript along with the date of the action.

UNMC Commencement/Graduation
UNMC awards degrees in May, August and December. Formal ceremonies are held in May (Kearney, Norfolk, Lincoln, Omaha and Scottsbluff) and December (Omaha). Further detail and the UNMC Commencement Policies can be found here (https://catalog.unmc.edu/general-information/student-policies-procedures/commencement-policy/).

Office of Academic Success
The Office of Academic Success seeks to enhance the educational journey of UNMC students and coordinate resources and develop tools to enhance university-wide student learning objectives, retention and student academic performance. Our office assures that all new UNMC students can effectively fulfill the onboarding requirements necessary to continue their academic journey by providing information and tools designed to maximize the student experience.

Office of Financial Aid
The UNMC Office of Financial Aid website (https://www.unmc.edu/financialaid/) contains important information regarding financial aid and scholarships.

Student Life, Inclusion, and Diversity Office (SLIDO)
The Student Life Inclusion and Diversity Office (SLIDO) mission is to advocate for the diversity, equity and inclusive excellence through the development and implementation of best practices and programs that foster student's success.

Goals
- Advance UNMC’s commitment to diversity and inclusion by developing programs that target issues related, but not limited to ability, status, age, ethnicity, gender, national origin, native language, race, religion, sexual orientation, globalization, and socioeconomic background.
- Promote a sense of community, nationality, and acceptance of differences in ethnicity, religion, economic status, and viewpoints.
• Provide support services that facilitate the transition, retention, persistence, and graduation of University of Nebraska Medical Center’s students of color.
• Collaborate with academic units to develop inclusion, diversity and equity content for classes and organize IDE workshops for students.
• Collaborate with the Assistant Vice Chancellor for Student Success to enhance all students’ satisfaction, not only the satisfaction of students of color. Fund campus committees for IDE
• Provide leadership in the training and development of student organizations, officers and advisors.

Summer Health Professions Education Program (SHPEP)
The Summer Health Professions Education Program (SHPEP) is a free summer enrichment program focused on improving access to information and resources for college students interested in the health professions. SHPEP’s goal is to strengthen the academic proficiency and career development of students underrepresented in the health professions and prepare them for a successful application and matriculation to health professions schools.

SHPEP at the University of Nebraska Medical Center (UNMC) provides scholars with interest in Medicine, Dentistry, Nursing, and Public Health with academic enrichment in the basic sciences and math, clinical experiences, career development activities, learning and study skills seminars, and a financial planning workshop.

Wellness (https://www.unmc.edu/wellness/)
At UNMC and Nebraska Medicine, we care about our colleagues and want them to live healthy, fulfilling lives. It’s our responsibility to take care of ourselves and each other, which includes watching for signs of distress. From our on-site fitness facility and counseling programs to professional development and campus events, UNMC encompasses wellness in everything we do.

Student Success Directory
Division of Student Success
Williams Science Hall
studentsuccess@unmc.edu | ZIP 4250
Phone: 402-559-4199
Fax: 402-559-6796

Philip D. Covington, EdD
Associate Vice Chancellor for Student Success
philip.covington@unmc.edu | 402-559-2792
WSH 3.0.031C

Tammy Post
Administrative Associate II
tammy.post@unmc.edu | 402-559-4196
WSH 3.0.031A

Andrew P. Faltin, JD, MA
Director of Operations and Strategic Initiatives
andrew.faltin@unmc.edu | 402-559-4437
WSH 3.0.031B

Krysta Larson
Communications Specialist
k (bev.hamman@unmc.edu) | 402-559-3809
WSH 3.0.031SW

Paulo Shila
Student Success Systems Specialist
paulo.shila@unmc.edu | 402-559-7266
WSH 2.0.020A

Accessibility Services Center (https://www.unmc.edu/student-success/support-services/accessibility/): 402-554-2872
Student Life Center 2031
Jacque Knedler, MS
Director
jaknedler@unmc.edu | 521-559-1015
SLC 2039

Lauren Reis
Academic Accessibility Counselor
lreis@unmc.edu | 402-559-5553
SLC 2040

Center for Healthy Living (https://www.unmc.edu/cfhl/): 402-559-5254 | ZIP 5530
Student Life Center 2053
Andrea Swett, MS
Interim Director
andrea.swett@unmc.edu | 402-836-9906

Rick Pruch
Administrative Business Associate
rpruch@unmc.edu | 402-559-8422

Peter Pellerito
Fitness Specialist
ppellerito@unmc.edu | 402-559-5253

Scott Stopak
Recreation Program Coordinator
sstopak@unmc.edu | 402-559-5093

Misty Harck
Office/Customer Service Associate
misty.harck@unmc.edu | 402-559-5254

Central Scheduling Office
Williams Science Hall 2.0.105
Andrea Swett, MS
Central Scheduling Coordinator
andrea.swett@unmc.edu | 402-836-9906
WSH 2.0.105

Caty Gendreau
Central Scheduling Associate
cgendreau@unmc.edu | 402-559-7254

Counseling & Psychological Services (CAPS) (https://www.unmc.edu/stucouns/): 402-559-7276
Student Life Center 2031
Jeff Knapp, LICSW
Associate Director
jknapp@unmc.edu

Kaitlin Carlson, LICSW, LISW
Clinical Counselor
kaitcarlson@unmc.edu

Dani Haas, PLMHP, PCMSW
Clinical Counselor